SUB-PROCESSORS

Musarubra US LLC (d/b/a Trellix, Skyhigh Security) may use some or all of the subprocessors listed below to assist in the provision of its services and products.

A subprocessor is a third party We engage to process personal data in the performance of Our product and/or service delivery.

For a list of subprocessors based on product and/or service, please see our Privacy Data Sheets (located at, https://www.trellix.com/trust/privacy/).

Name and URL of Website	Principal place of business	Services Provided /Subject Matter
Amazon Web Services, Inc. https://aws.amazon.com	United States	Artificial Intelligence Services (Amazon Bedrock)
Google, LLC. https://www.google.com	United States	Translation services
Mailshell, Inc. https://www.mailshell.com	United States	Email security (not used with offerings in Europe)
Okta, Inc. https://www.okta.com	United States	Identity authentication management
Sutherland Global Services, Inc. https://www.sutherlandglobal.com	United States	Customer support
Zimperium, Inc. https://www.zimperium.com	United States	White-labeled mobile threat detection (MTD) solution
Salesforce, Inc. https://www.salesforce.com	Unites States	White-labeled customer service solution.
Reveald, Inc. http://www.reveald.com	United States	White-labled managed detection and response (MDR) solution.
Genysis, Inc. https://www.genysis.cloud	United States	Telecommunications
Qualtrics, Inc. https://www.qualtrics.com	United States	Marketing Communications
Atlassian, Inc. https://www.atlassian.com	United States	Service Management

Hosting and Co-Location

The following companies store and deliver content in association with Our Services.

Name and URL of Website	Corporate Location	Other Locations
Amazon Web Services, Inc. https://aws.amazon.com/	United States	See website
365 Data Centers https://365datacenters.com/	United States	See website
BrainStorm Network, LLC https://oneprovider.com/	United States	See website
Equinix http://equinix.com	United States	See website
Google Cloud Platform https://cloud.google.com/	United States	See website
Microsoft Corporation (Azure) https://azure.microsoft.com/en-us	United States	See website
Verizon https://www.verizon.com/business/products/netw	United States	See website
Oracle Corporation https://www.oracle.com/cloud/	United States	See website
Hetzner https://www.hetzner.com/	Germany	See website
CoreBackbone www.core-backbone.com	Germany	See website
CtrLS Datacenter https://www.ctrls.com/	India	See website
Salesforce, Inc. https://www.salesforce.com	United States	See website

Mechanism for Receiving Notifications of New Sub-Processors

To receive notifications about new Sub-Processors, log-into the Thrive Portal. Within the Thrive Portal access "**My Settings.**" There, you can manage your Support Notification Services (SNS) subscription preferences located at the bottom of the screen in "My Settings." Click "**Edit**" to update your preferences. Select the Subprocessor/Subcontractor option under "**General**." Click "**Save**" to save your preferences.

For more information on how to manage your SNS subscription preferences, please visit the Trellix Thrive Portal User Guide.

Updated August 27, 2025